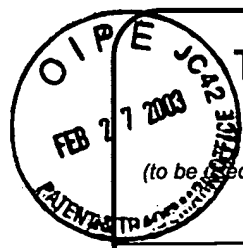


3624

U.S. Patent and Trademark Office, U.S. DEPARTMENT OF COMMERCE
Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.



TRANSMITTAL FORM

(to be used for all correspondence after initial filing)

Total Number of Pages in This Submission

1

Application Number

09/298,417

Filing Date

April 23, 1999

First Named Inventor

Holm-Blagg, Lynn

Art Unit

3624

Examiner Name

Alain L. Bashore

Attorney Docket Number

20375-022000

ENCLOSURES (Check all that apply)

☐ Fee Transmittal Form

☐ Fee Attached

☒ Amendment / Reply

☐ After Final

☐ Affidavits/declaration(s)

☐ Extension of Time Request

☐ Express Abandonment Request

☐ Information Disclosure Statement,
PTO Form SB/08A and 2 references

☐ Certified Copy of Priority
Document(s)

☐ Response to Missing Parts/
Incomplete Application

☐ Response to Missing Parts
under 37 CFR 1.52 or 1.53

☐ Drawing(s)

☐ Licensing-related Papers

☐ Petition

☐ Petition to Convert to a
Provisional Application

☐ Power of Attorney, Revocation
Change of Correspondence Address

☐ Terminal Disclaimer

☐ Request for Refund

☐ CD, Number of CD(s)

☐ After Allowance Communication to
Group

☐ Appeal Communication to Board of
Appeals and Interferences

☐ Appeal Communication to Group
(Appeal Notice, Brief, Reply Brief)

☐ Proprietary Information

☐ Status Letter

☒ Other Enclosure(s)
(please identify below):

Return Postcard

RECEIVED

MAR 08 2003

GROUP 3600

Remarks

The Commissioner is authorized to charge an additional fee to
Deposit Account 20-1430.

No fee transmittal attached as this Amendment is being timely filed with 28 total claims
having previously paid for 61 total claims and 8 independent claims having previously
paid for 15 total claims.

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm
or
Individual

Townsend and Townsend and Crew LLP

Douglas M. Hamilton

Reg. No. 47,629

Signature

Date

February 21, 2003

CERTIFICATE OF TRANSMISSION/MAILING

I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient
postage as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231 on this date: **February 21, 2003**

Typed or printed

Sara B. McPeak

Signature

Sara B. McPeak

Date

February 21, 2003

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, Washington, DC 20231.

If you need assistance in completing the form, call 1-800-PTO-9199 (1-800-786-9199) and select option 2.



I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to:

Assistant Commissioner for Patents
U. S. Patent and Trademark Office
Washington, D.C. 20231

#211/C
3/4/03
PATENT
Attorney Docket No.: 20375-022000

On February 21, 2003

TOWNSEND and TOWNSEND and CREW LLP

By: *Sara B. McPeak*

Sara B. McPeak

RECEIVED

MAR 03 2003

GROUP 3600

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Lynn Holm-Blagg, et al.

Application No.: 09/298,417

Filed: April 23, 1999

For: METHODS FOR PROCESSING A
GROUP OF ACCOUNTS
CORRESPONDING TO DIFFERENT
PRODUCTS

Examiner: Alain L. Bashore

Art Unit: 3624

AMENDMENT

Assistant Commissioner for Patents
U. S. Patent and Trademark Office
Washington, D.C. 20231

Sir:

In response to the Office Action mailed December 27, 2002, please amend the above-identified application as follows:

IN THE CLAIMS:

Independent claims 9 and 17 have been amended, and claims 73-75 have been added. No claims have been canceled. For the Examiner's convenience, a clean copy of the claims is provided below. A marked up copy of the claims showing the